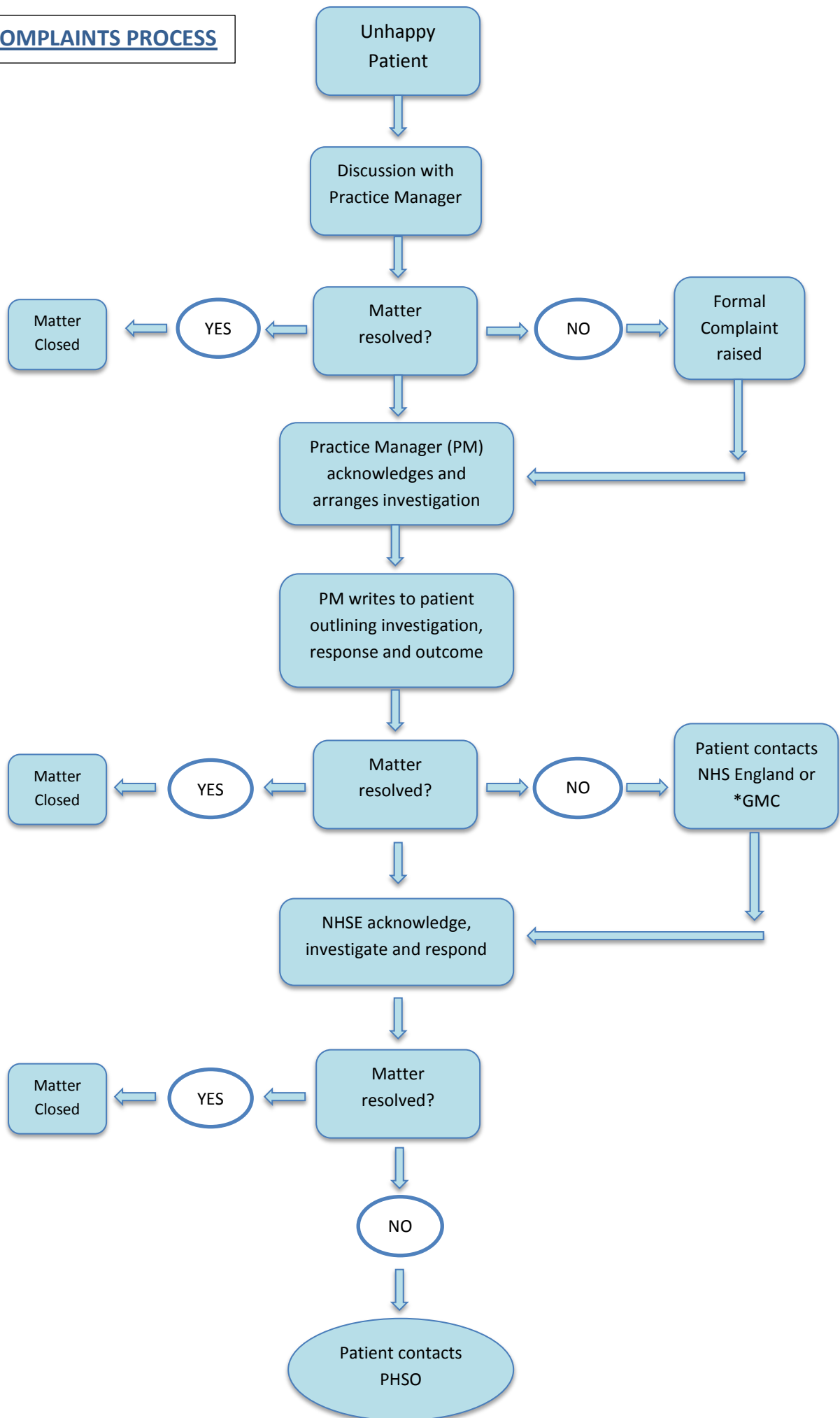


**NHS COMPLAINTS PROCESS**



\* For malpractice concerns or issues